

## RESULTS:

We work hard every day to provide our clients the products, services and solutions needed to do and be better in all areas of business. Because when you take care of your organization, you're able to take care of your patients. For Specialists Hospital, the improvements have been significant:

- **3% increase** in collections
- Anesthesia block administration down from **30 minutes to 12 minutes**
- Turnover times in the OR reduced from **45 minutes to 15 minutes**
- Decrease in length of stay
- Improved process overall
- Less administrative work for surgeons

Combined, these results have led to better patient outcomes and more impactful facility operations.

# The right EHR solution translates to great results.

Devin Jenkins, at Specialists Hospital Shreveport, has been using Evident's electronic health records (EHR) solution for 14 years — first at his previous facility, and now at Specialists Hospital. Chief Operating Officer at the 25-bed, physician-owned facility, Jenkins says he'd recommend it to any surgical facility. "It's been fun to see how the system has grown and evolved to meet client needs," he says. "For surgical hospitals, this is the one to use." And Jenkins would know: Specialists specializes in orthopedic and spine surgery, as well as pain management, and they've experienced impressive results.

According to Jenkins, when Specialists opened its doors 13 years ago, the owners were trying to make an ambulatory solution work in a hospital setting. However, they soon realized that a hospital needs a solution built specifically for hospitals. They'd heard positive things about the Evident EHR offering from other surgical facilities, especially the many opportunities to customize. "The Evident EHR has been — and continues to be — a great fit for us. Over the years our business has more than doubled and the Evident EHR has been able to keep up."

“(TruBridge) products have made a tremendous impact on our revenue cycle in terms of sending clean claims out more efficiently, getting reimbursements back faster, and increasing cash flow.”

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Devin Jenkins,  
Specialists Hospital Shreveport

**Evident**

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## Make an impact with the right combination of solutions.

Specialists Hospital uses our market-leading EHR along with our proven Revenue Cycle Management (RCM) solutions to get better results.

### EVIDENT EHR

Provider Documentation  
OR Management

### TRUBRIDGE REVENUE CYCLE MANAGEMENT

Claims Scrubbing and Submission  
Denial and Audit Management

When designing our solutions, user experience and ease are top of mind. As a result, Specialists has been able to achieve a physician acceptance rate of almost 100% and has reduced training time to just one hour.

Jenkins says the availability to build custom templates has been a game changer. “All physicians have to do is sign in, select their patient, check a box electronically, and they’re done. We’ve made it so they don’t have an excuse not to use it.”

“As our business has grown, we’ve adopted some of the TruBridge products too,” Jenkins shares. “Those products have made a tremendous impact on our revenue cycle in terms of sending clean claims out more efficiently, getting reimbursements back faster, and increasing cash flow.”

## Using data to improve care.

It’s important to have proof of what needs improving. “I’m a data nerd and I like to dig in to what’s available in the background,” explains Jenkins. “I’ve been able to build so many reports, to really dig in and try to make improvements — especially with our OR.” Finding efficiencies through measuring data has helped reduce turnover times, shorten the time it takes to administer anesthesia blocks, and speed up recovery times.

“The things we’re able to measure ultimately leads to improved patient outcomes,” says Jenkins. After all, when processes are improved and documentation is simplified, providers have better balance in their lives and patients get better care.

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